

Community Partnership and Resource Request FAQ

1. What do community partnerships look like at Open Signal?

We cater our programs and services to the unique needs of each partnership, there is no onesize-fits all approach. We've offered fellow non-profits and educational organizations private technical trainings, long-term equipment use, facility rental and more!

My organization does not have funding to contribute to the partnership we are proposing. Does Open Signal have an in-kind budget to donate resources?

Open Signal donates up to \$2,000 in-kind per season. There are 5 seasons total. Donations and discounts on services are determined by the partner's annual budget with high priority given to organization's engaging with marginalized populations.

3. What should my organization expect to contribute to the partnership?

We also require that all participants involved in partnerships complete a demographic survey and sign a talent release. Content created with Open Signal get must be credited and uploaded to our cable access channels by visiting our facility during public hours. A Media Services staff can assist you if you have not uploaded content to our channels before. At this time we are unable to have partners upload content remotely.

4. What are average partnership durations?

Our partnership seasons last 2-months in order to give partners dedicated support and access to resources needed to make their program successful. Partnerships durations are determined at the onset and agreed to in writing. Long-term partnerships require dedicated funding if expenses exceed awarded in-kind donation amounts.

5. We'd like to use multiple sets of Open Signal gear for longer than your average 72-hour reservation time. Is that possible?

We work with community partners to give them special access to multiple sets of equipment for extended time periods from our media education inventory. Partners must provide a list of people they'd like to grant permission to pick-up and drop off equipment at the onset of a partnership.

6. Can my organization use our own instructor to certify our students on your equipment?

We offer test-outs for skilled media instructors on the following equipment: JVC-600, Canon C100 Mark II, Sony FS7, field production equipment, editing and iPad kit. Test-outs typically take 1-hour and result in immediate certification. Instructors will then be given a checklist to go through with students to ensure they're capable of operating equipment safely. To grant student certification you will need to provide Open Signal with a detailed class roster including the full name, email, mailing address and telephone number of each student.

7. Can my students reserve equipment immediately after they've been certified?

Students are required to visit Open Signal during public hours to watch Open Signal's New Producer Orientation video before reserving equipment. Students under the age of 15 must have an adult present when reserving equipment.

8. How long can my organization expect to benefit from special accommodations we receive during the partnership?

Special accommodations such as extended use of gear and the ability to reserve multiple sets is available only during the duration of the partnership. Exceptions may be made but are dependent on resource availability and must be agreed on in writing by both parties.